

Citrix Remote Access - MAC

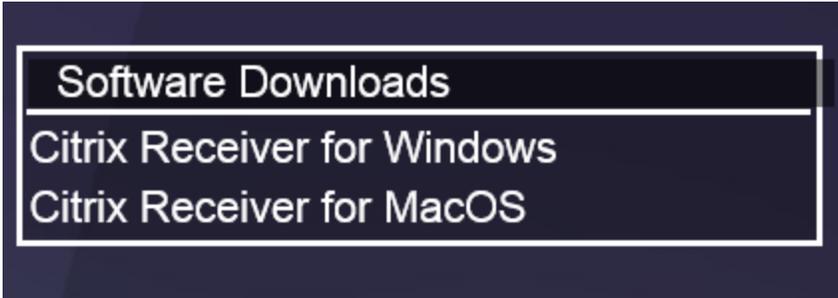
URL	Go.PinnacleHealth.org
Date	1/20/2016
Support Desk	717-231-8870

Prerequisites and Notes:

Version: Receiver for MAC 4.3.100

Supported Operating Systems:

Mac OS

Step	Procedure
1.	Download the new Citrix Receiver, from the Software Downloads menu. 

2. Click on the Receiver link.

The screenshot shows a Safari browser window at citrix.com. The page title is 'PinnacleHealth System Remote Access Portal'. The navigation menu includes 'Products', 'Downloads', 'Buy', 'Support', and 'Partners'. The breadcrumb trail is 'Home / Downloads / Receiver / Receiver for Mac'. On the left, there is a 'Find Downloads' section with a dropdown menu set to 'Citrix Receiver' and a search box. On the right, the main heading is 'Citrix Receiver'. Below it, there is a link for 'Receiver for Mac' with an RSS icon and the text 'Subscribe to RSS notifications of new downloads'. A red arrow points to the 'Receiver for Mac' link. Below this link, it says 'Receiver 12.1 for Mac' and 'Oct 28, 2015'.

3. Click Download File

The screenshot shows a section of the website with the text 'For more information, refer to the [product documentation](#).' Below this, the heading is 'Receiver 12.1 for Mac' with a red arrow pointing to it. Underneath, it says 'Oct 28, 2015' and '42.4MB - (.DMG)'. A blue link with a download icon says 'Download File'. Below this, the heading is 'Checksums' and the text is 'MD5 - 8e360ada443551cddb89bf1df20e7c46'.

4.

Click the drive icon



5.

Click the install Citrix Receiver

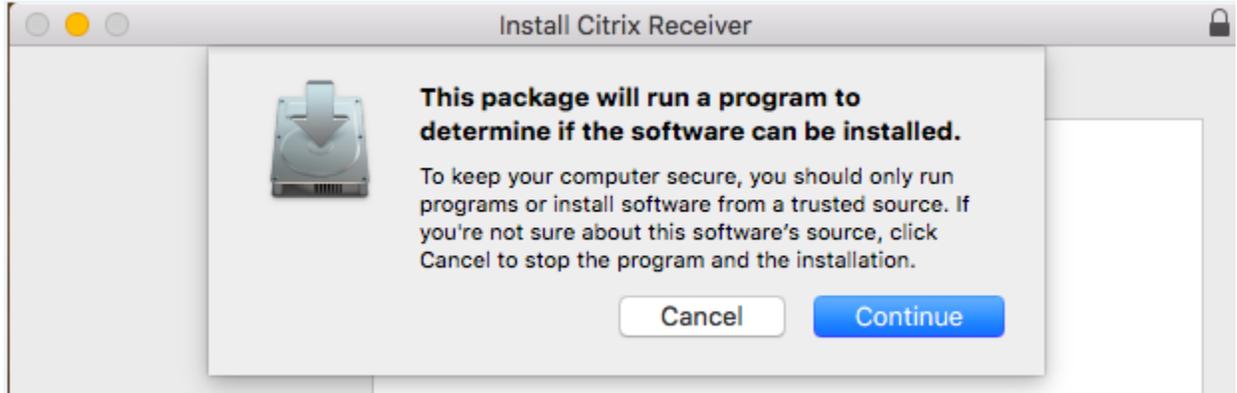


Install Citrix Receiver



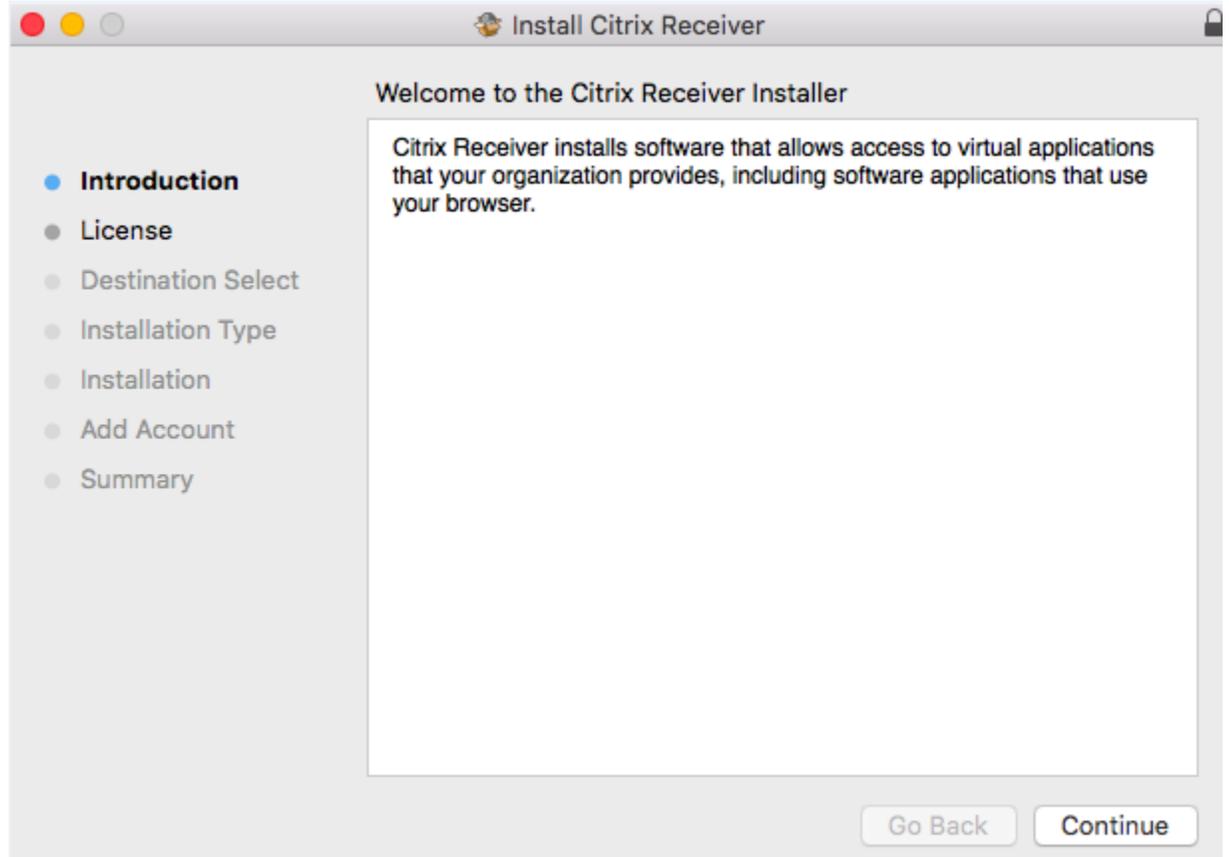
Uninstall Citrix Receiver

6. Click Continue

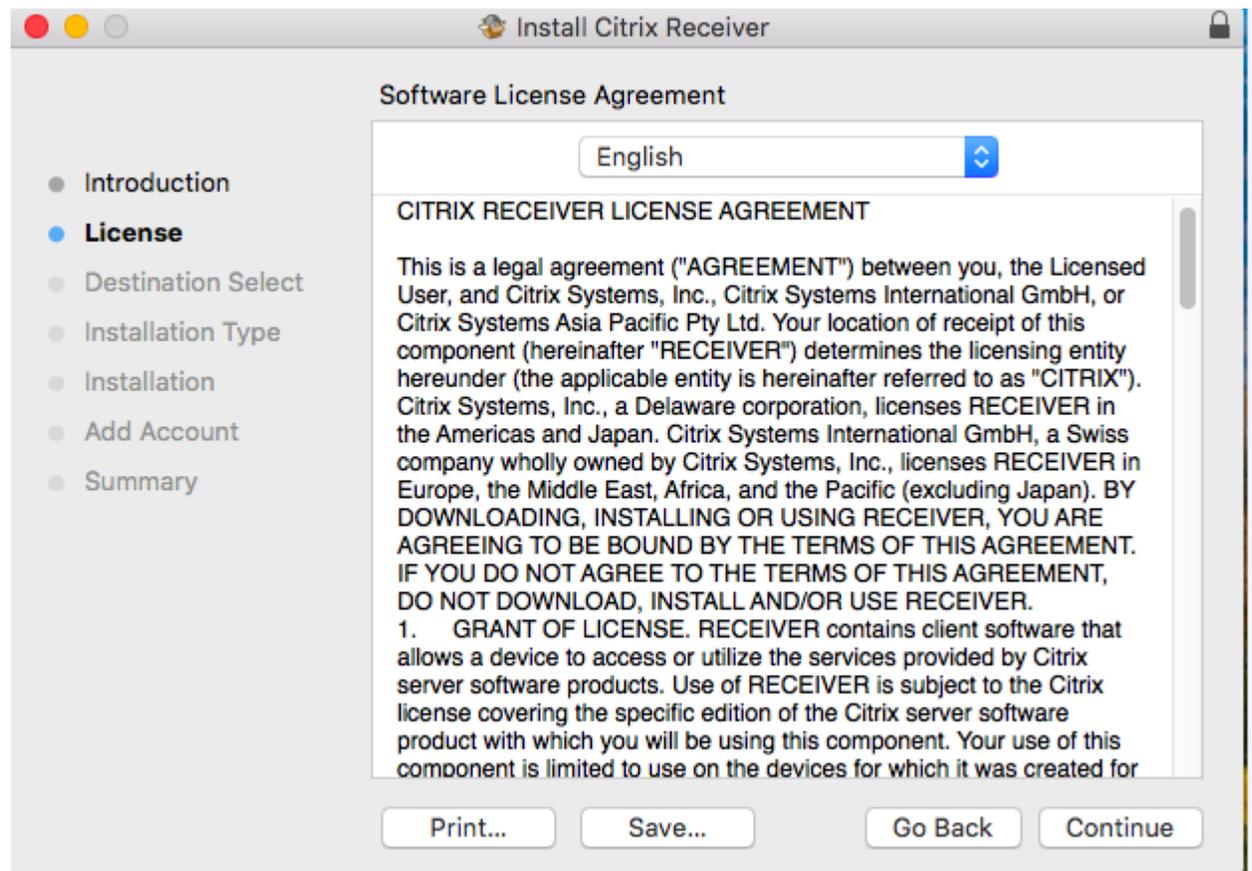


7.

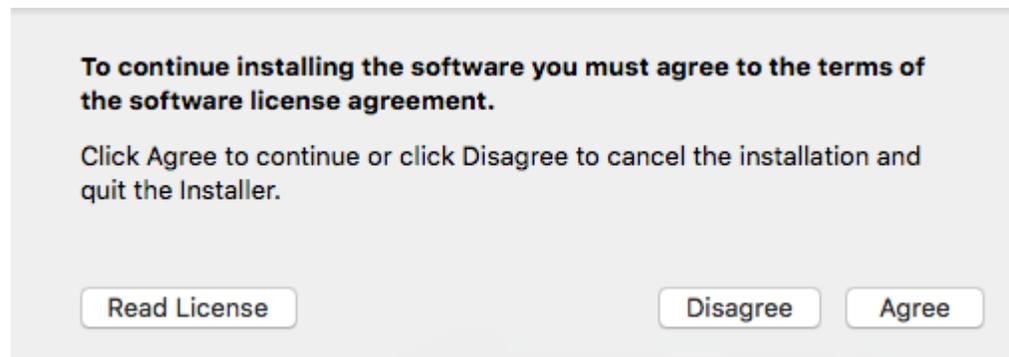
Click Continue



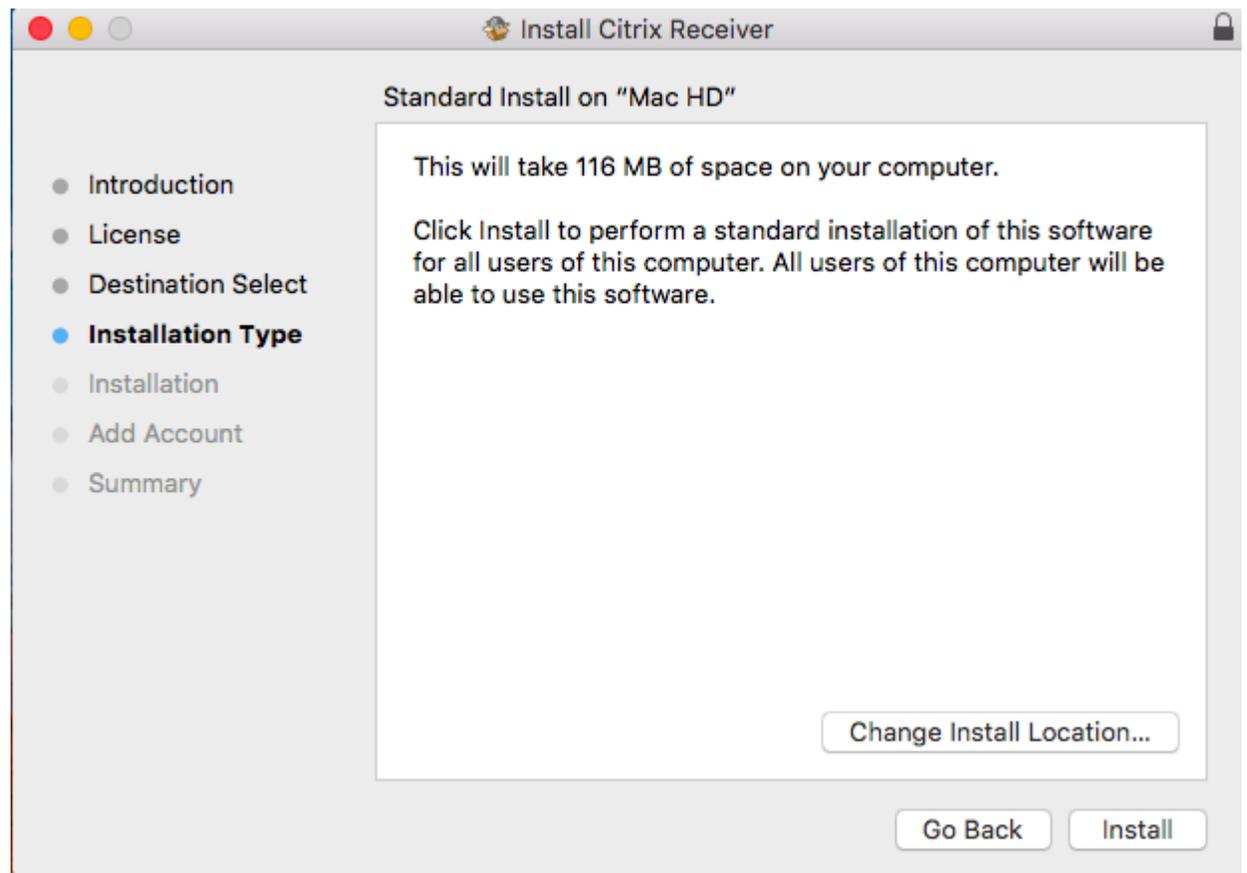
8. Click Continue



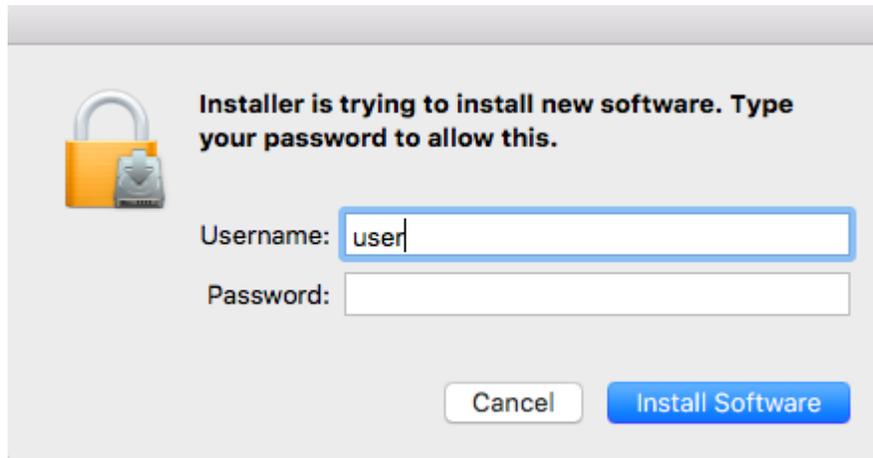
9. Click Agree



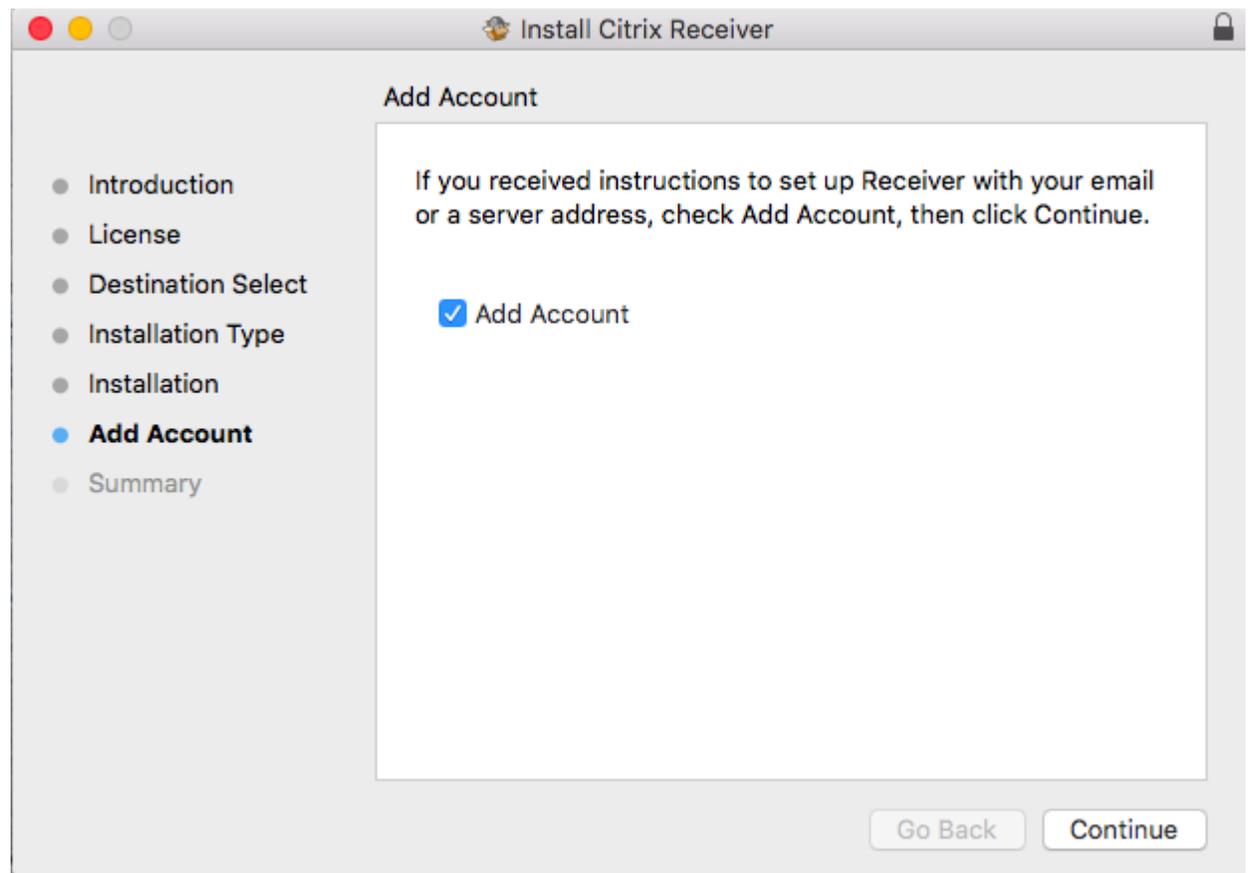
10. Click Install



11. You will be prompted for your Mac login and password, to install the software to be installed.
Click install Software

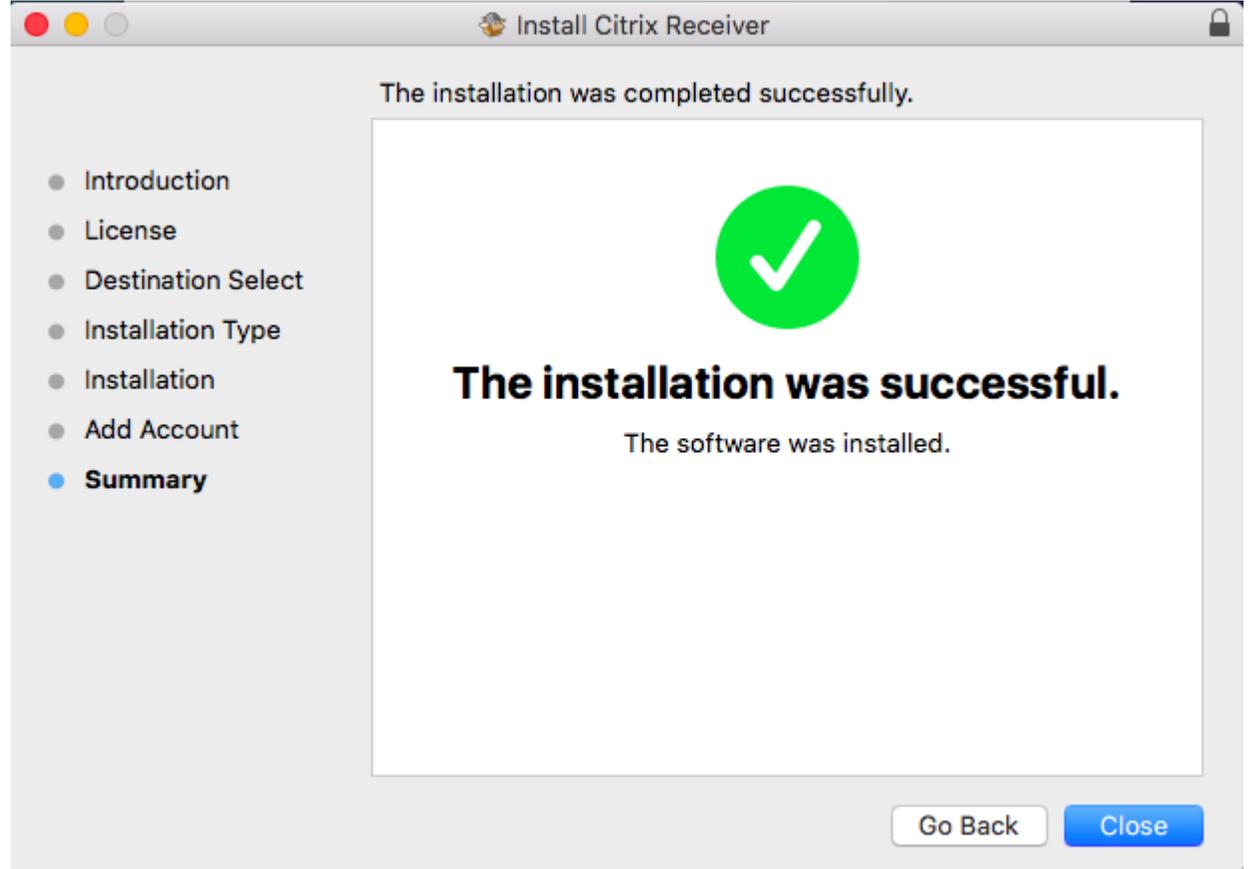


12. Click Add Account and Continue



13.

Click Close



14. Add **go.pinnaclehealth.org** and click **Add**

Add Account
Enter your work email or server address provided by your IT department:

Cancel Add

15. Enter your User name, Password, and Passcode (Token Code)

Setup

User name: test

Password:

Passcode:|

Cancel Log On

Secure connection

16.

Select your applications.

The screenshot shows a Citrix Receiver window titled "Citrix Receiver" with the Pinnacle Health logo in the top left. The top navigation bar includes "FAVORITES" and "APPS" icons, and a user profile "Chris Reisinger" in the top right. Below the navigation bar, there are tabs for "All" and "Categories", and a search bar labeled "Search All Apps". The main content area displays a grid of application categories and individual applications:

- Epic Applications**: 15 items
- Epic Training**: 12 items
- Testing**: 1 item
- 3M - XA60**: Details
- Adobe Acrobat**: Details
- AMPC14 - Amcol Systems - XA60**: Details
- Annvil Medent**: Details
- Anonymous - Pinnacle Home Page**: Details
- Cbord**: Details

17.

Now that Receiver is installed, there is no need to return to the web page of **go.pinnaclehealth.org**

Just launch the Receiver icon, sign in, and you will see your applications.

