

Philips Speech Mike Driver Extension Setup

Citrix XenApp does not, by default, pass through the record button on the **Philips Speech Mike III**. However, the button press will work with the manufactures driver extension installed.

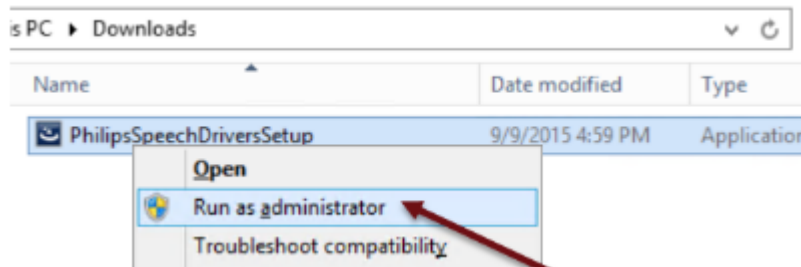
Installing

Note: For purposes of our documentation, we are using Windows 10. Windows 7 or higher is supported with this version of the Philips Speech Mike Driver extensions.

Download the Philips Speech Mike Driver installation package from the following location:

<http://support.pinnaclehealth.org/PhilipsSpeechDriversSetup12-3.exe>

Right Mouse Click the Installer. **Select** Run as Administrator.

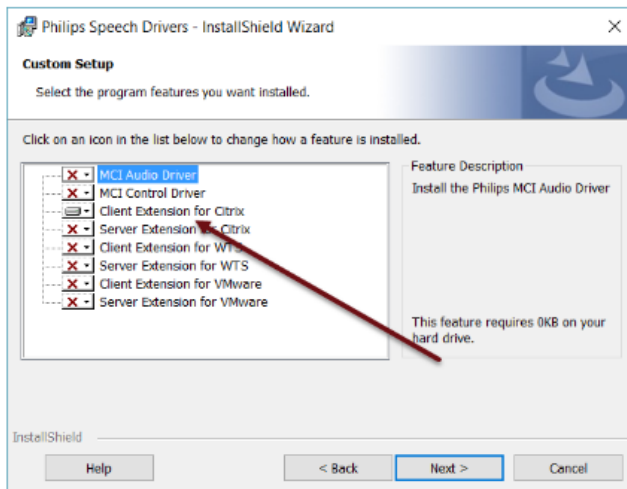


The InstallShield Wizard Starts.

Click Next.

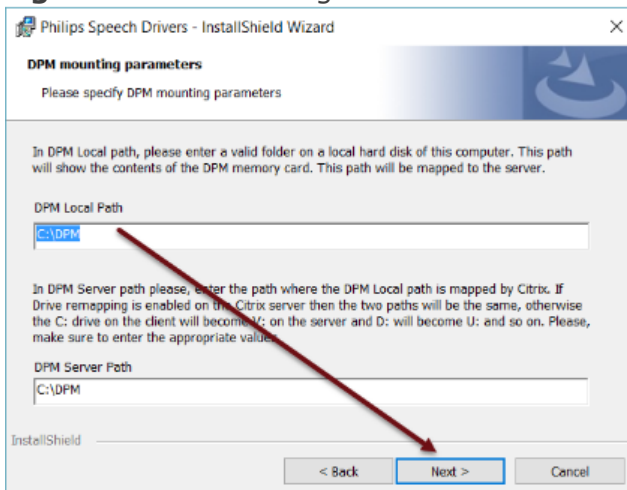


Ensure ONLY the Client Extension for Citrix is selected.



Click Next.

Ignore DPM Mounting Parameters. **Click** Next.



Click Install then **Click** Finish.

Note: A reboot of the Windows Endpoint is not required if the Citrix Receiver was not running at the time of installation. A reboot is recommended prior to testing if possible.

Note: You may see an HDX Warning that a Virtual Desktop is attempting to use your microphone or webcam. **Click** Permit use of these devices.